

Ian Scott

[REDACTED]  
Cromer

Norfolk  
[REDACTED]

4th October 2010

Dear Karen,

Thank you for responding so quickly when I informed you that I had an ingrowing toenail. I was a bit nervous of the procedure having had it done before elsewhere on my other big toe. However I was pleasantly surprised that I experienced very little pain either during or after the anaesthetic had worn off. The aftercare was very good with practical advice given. Now here we are two months later with a completely healed and painless big toe on which the nail will never grow again. A very satisfied patient.

Yours sincerely,

*Ian M. Scott*

[REDACTED]  
Sheringham,  
Norfolk,  
[REDACTED]

01263 [REDACTED] email [REDACTED]

4<sup>th</sup> October 2010

To Randells Footcare

Dear Sir,

I am writing to say that I am very satisfied with the work carried out on my ingrowing toe nail.

When I came in with the problem you diagnosed it quickly and the subsequent operation was carried out promptly. The after care treatment was very satisfactory.

It is so nice not to have a painful toe anymore and I must also say that throughout the operation, and subsequently, I have felt no pain whatsoever

Yours sincerely,

Dennis C Mynard



Dear Steve and Karen,

I am so grateful to you for the caring and professionalism you have offered, following the procedure to remove part of the nail bed of my big toe.

From the skilled and expert surgery through the amazing aftercare I am continually impressed by the attitude you both take to your patients.

I cannot thank you enough for your excellent care and for the relief I now feel at the successful outcome.

Yours sincerely,

Clare Cunningham

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